

Alaskan Glacier Discovery Cruise

For any questions or concerns about your upcoming tour not addressed here, please call 1-800-826-2266

WEATHER & DESTINATION SPECIFIC INFORMATION

Time Zones: Alaska is in the Alaska Time Zone. Alaska Time is 4 hours behind the Eastern time Zone. The Yukon Territory and British Columbia are on Pacific Time, 3 hours behind the Eastern Time Zone.

Weather: Average High/Low

City	July	Aug.
Anchorage, AK	62°F/ 55°F	61°F/ 53°F
Seattle, WA	72°F/ 57°F	72°F/ 57°F

Travel to Canada

Passport Required: Travel on these tours requires a valid passport. Passports should be valid for six months beyond your return date. While on tour the safety of your passport is your responsibility. Always keep your passport with you, not in your luggage. It is recommended that you keep two copies of your passport; one with you on tour in a separate location from the actual passport and one at home where someone can access it if necessary. Your passport will be needed at airport ticket counters, border crossings, immigration, and customs.

A Note on Travel to Canada: Even with a required passport, Canada considers people with certain criminal records as inadmissible. Canada classifies DWI's, DUI's, OWI's, DUAI's, and DWAI's as felonies and automatically considers a person inadmissible if they have one of these on their record. Other offences such as shoplifting, theft, or assault can bar entry even if committed decades ago. More information can be found at www.cbsa-asfc.gc.ca or contact a lawyer. Holiday Vacations does not accept any responsibility for losses or expenses due to inadmissibility or an individual's legal status.

Cruise Information

Packing: Pack a travel alarm clock; most cruise cabins do not have clocks. An extension cord is also a helpful item to pack.

Medical – Pregnancy: Holland America will make every effort to accommodate a pregnant woman, provided she will not reach the 24th week of pregnancy prior to the end of the cruise. Please forward a medical certificate establishing your due date to the Holiday Vacations office prior to your cruise.

Medical – C-PAP: Distilled water may be purchased onboard for CPAP machine through the Holland America “Manage My Cruise” menu under “Beverages.”

Shipboard Clothing: Holland America is free style so no evening dress code. Guests should refrain from wearing swimwear in public restaurants and lounges and no clothing with offensive language or graphics that distract from the comfort and well-being of others.

Shipboard Internet Access: Wifi packages can be purchased on the Holland America website through the “Manage my cruise” menu. Please note that satellite internet can be unreliable or slow.

Shipboard Cell Phone Usage: It may be possible to use your cell phone while at sea. Please contact your cell phone carrier to verify that your cell phone will be able to roam internationally and discuss your individual pricing/roaming plan.

Shipboard Money: Holland America ships sail with the tradition of a “cashless society.” Simply provide the front desk with your credit card at the beginning of your voyage, sign for your purchases, then settle your shipboard account with one convenient transaction at the end. The day prior to disembarkation, an itemized statement will be delivered to your stateroom. Please review this statement thoroughly and request any adjustments as necessary before departure. Visa, MasterCard, American Express, and Discover credit cards are accepted on Holland America to settle your account. These credit cards are also generally accepted while in most of our ports on shore excursions. Personal checks drawn on U.S. banks, traveler's checks, and debit cards are also acceptable payment forms onboard NCL with the proper approval and identification. If using cash for your onboard account, a deposit will be required.

Shipboard Gratuities: It is the practice of Holland America to add your Cabin Steward and Dining Staff gratuities to your shipboard account at a rate of \$17 per person, per day. This charge can be paid ahead of time if you wish. Should the service received either exceed or fail to meet your expectations, you may request to adjust this amount at any time during your cruise by speaking with Holland America Guest Services. Adjustments can be requested at any point prior to settling your onboard account before disembarkation.

* An 18% Service Charge is automatically applied to certain onboard purchases, including beverages, specialty dining cover charges, a la carte menu items, bar retail items, and Spa & Salon services. Applicable local taxes are added where required.

Safety Aboard Ship: You are required to watch a safety video and report to your muster station. You also agree to follow the instructions of the crew, as part of your contract with Holland America.

Ship Tenders: This itinerary may include ports of call that require the use of tenders to get to shore. Tendering takes place when no pier facilities are available or when the water is too shallow for ships to get closer to shore.

Vessels drop anchor a short distance away and use small boats, called tenders, to shuttle passengers to dry land.