

READY TO PLAN FOR YOUR TRIP?

# Rhine River Cruise

## Basel to Amsterdam

For any questions or concerns about your upcoming tour not addressed here, please call 1-800-826-2266

### WEATHER & DESTINATION SPECIFIC INFORMATION

**Time Zone:** This tour's destinations are 6 hours ahead of the U.S. Eastern Time Zone and 7 hours ahead of the U.S. Central Time Zone.

**Weather:** Average High/Low

City	Sept.	Oct.
Lucerne, Switzerland	67°F/52°F	57°F/45°F
Strasbourg, France	70°F/49°F	61°F/43°F
Heidelberg, Germany	70°F/53°F	60°F/43°F
Cologne, Germany	68°F/51°F	59°F/44°F
Amsterdam, Netherlands	66°F/51°F	58°F/45°F

**Accommodations:** Hotel accommodations have been carefully selected and inspected to meet and maintain the standards of comfort, cleanliness and customer service that we require, and you deserve. Please note air conditioning is not a standard feature in European hotels and restaurants. Those that offer air conditioning may not produce the amount of cool air that you are accustomed to at home. Additionally, room size amenities and configurations will vary from the United States. The hotels do not provide king-size beds. Queen-size beds consist of two single beds pushed together. Some hotels may have coffee makers, hair dryers, irons and ironing boards available. Amadeus cabin amenities include an in-room safe and hairdryer.

**Amadeus Audio System:** All shore excursions include the use of a Quietvox easy to use wireless Amadeus Audio System. The receiver can be worn around the neck, and the headphones allow you to hear your tour guide's explanations.

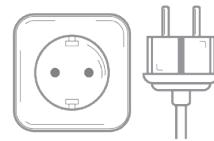
**Cruise Packing Tips:** There is not a specific dress code aboard the Amadeus fleet, but we recommend that you dress smartly for dinner and for special occasions (semi-formal or smart casual). By day and for the shore excursions we recommend you wear light clothing and comfortable shoes and also take with you a pullover or jacket for cooler evenings. Flat rubber-soled walking shoes are recommended for onboard the river boat.

**Currency:** Currency in the countries through which you travel:

- Switzerland – Swiss franc (CHF)
- France- Euro (EUR)
- Germany – Euro (EUR)
- Netherlands- Euro (EUR)

Currency exchange rates fluctuate on a daily basis. A helpful website for referencing current rates is [www.oanda.com](http://www.oanda.com).

**Electrical Current:** The electric current in Europe is 220 volts, 50 cycles. Electric outlets and plugs are different from those in North America. An adapter is required to plug your device into an electrical socket. However, a voltage converter is only required if your device is not compatible with 220 volts. Check the voltage of any device that you are thinking of bringing. If the tag on your device lists 110-220 volts, then you will not need a converter. Adapters and converters are available at luggage, department, and electronics stores.



Electricity on board all Amadeus ships is 220 volts, 50 cycles. We suggest using a 2-pin adapter for 110V appliances. Please note that for safety reasons it is not permitted to use flat irons and similar equipment in the cabins.

**Gratuities Aboard Ship:** It is customary to provide gratuities for your cabin steward, server, and cocktail server. A suggested gratuity equivalent to the amount of 13 Euros per person per day is added to your shipboard account to cover all relevant staff members. Should the service either exceed or not meet your expectations, you may request to adjust this amount at the end of the cruise.

**Internet Aboard Ship:** As part of your cruise package, Holiday Vacations included wireless Internet connection. Please be aware that the Internet connection on board may be weaker in particular areas and will not be up to the standard of a hotel Internet connection. Failures in these onboard systems may occur as borders are frequently crossed during cruises. Internet reception is poor while transiting the locks and may not be available in certain locations along the route

**Laundry Aboard Ship:** Valet laundry service and ironing service is available onboard the riverboat for a fee. Travel irons are not allowed in staterooms. Dry cleaning is not available onboard.

**Meals on Your Own:** The suggested gratuity for wait staff serving non-included meals is approximately 10%.

**Money Aboard Ship:** The price for purchases aboard the vessel is in Euros. You will sign for your purchases, then settle your shipboard account in Euros with one convenient transaction at the end of the cruise whether by cash or credit card at the ship's reception desk. Visa, MasterCard, and American Express credit cards are accepted on the ship to settle your account. These credit cards are also generally accepted while in ports. If you use cash for your onboard account, a deposit will be required.

**Phones Aboard Ship:** Cell phone coverage is intermittent. It is recommended that you contact your provider regarding accessibility and rates prior to departure. Your relatives and friends may contact you aboard the cruise ship by calling 011-43-664-812-9213 for the Amadeus Cara. They will need to have a credit card, the ship name, and your name available when making the call. MasterCard and Visa are accepted.

**Souvenirs:** The following is a list of souvenirs travelers often like to bring back:

Netherlands

- Dutch clogs
- Delftware
- Tulip bulbs (ensure it can be imported to the US)
- Drop licorice

Germany:

- Woodcarvings
- Cuckoo clocks
- Beer steins
- Hummel figurines
- Alpine hats and clothing

France

- Small ceramic Kugelhopf mould (Alsatian's most famous cake)
- Pottery
- Alsace Riesling
- Switzerland
- Chocolate
- Cheese fondue set
- Edelweiss decorations
- Swiss-made watches
- Trychel cow bell

**Smoking Aboard Ship:** Smoking (including e-cigarettes) is only allowed in designated areas aboard ship.

**Water Level:** Fortunately, changes in water levels rarely occur. If water levels are too high or too low, the cruise company may require adjustments to the itinerary or by using motorcoach travel between cities.