

Weather & Destination Specific Information

Grand Adventure: Canadian Rockies & Alaska

For any questions or concerns about your upcoming tour not addressed here, please call 1-800-826-2266

WEATHER & DESTINATION SPECIFIC INFORMATION

Time Zones: Alaska is in the Alaska Time Zone. Alaska Time is 4 hours behind the Eastern time Zone. The Yukon Territory and British Columbia are on Pacific Time, 3 hours behind the Eastern Time Zone.

Weather: Average High/Low

City	July	Aug.
Anchorage, AK	62° F/55° F	61° F/53° F
Fairbanks, AK	73° F/52° F	67° F/46° F
Juneau, AK	63° F/51° F	63° F/50° F
Seattle, WA	73° F/56° F	72° F/57° F
Whitehorse, Canada	69° F/46° F	65° F/44° F
Calgary	74° F/49° F	73° F/48° F
Banff	72° F/45° F	71° F/44° F
Vancouver	71° F/54° F	71° F/55° F
Victoria	71° F/53° F	71° F/54° F

Travel to Canada

Passport Required: Travel on these tours requires a valid passport. Passports should be valid for six months beyond your return date. While on tour the safety of your passport is your responsibility. Always keep your passport with you, not in your luggage. It is recommended that you keep two copies of your passport; one with you on tour in a separate location from the actual passport and one at home where someone can access it if necessary. Your passport will be needed at airport ticket counters, border crossings, immigration and customs.

Currency: The unit of currency in Canada is the Canadian dollar. Currency exchange rates fluctuate on a daily basis. A helpful website for referencing current rates is www.oanda.com. The US dollar can often be used in Canada but you may receive Canadian currency as change for these transactions.

Electrical Current: Canada runs on the same electrical current and uses the same electrical outlets as the United States. You will not need to purchase a converter or adapter for your travels in Canada.

A Note on Travel to Canada: Even with a required passport, Canada considers people with certain criminal records as inadmissible. Canada classifies DWI's, DUI's, OWI's, DUAI's, and DWAI's as felonies and automatically considers a person inadmissible if they have one of these on their record. Other offences such as shoplifting, theft, or assault can bar entry even if committed decades ago. More information can be found at www.cbsa-asfc.gc.ca or contact a lawyer. Holiday Vacations does not accept any responsibility for losses or expenses due to inadmissibility or an individual's legal status.

Via Rail's Canadian Train

While onboard VIA Rail, train space is limited. It is suggested that you pack a small overnight bag for your time on the train. Be sure to pack clothing, toiletries, medication, and other necessities in this bag as you will not have access to your large luggage.

VIA Rail's Sleeper Plus Accommodations: Your private sleeping compartment is a comfortable sitting room during the day and a cozy bedroom at night (bunk bed style). Cabins are first-class accommodations aboard VIA Rail. All rooms include a large picture window, mirrors, entrance door, and electrical outlets. All compartments are furnished with hand towels and washcloths.

VIA Rail Toilets & Showers: Each cabin accommodation has a private toilet and vanity. In addition, there are two public restrooms and shower in each car. Bath towels and amenities are provided.



Sleeping Car Attendant: Your Sleeping Car Attendant is available to assist you while on the train. They will be able to convert your compartment into sleeping accommodations at night and then back into seats during the day. You may contact your Sleeping Car Attendant by pressing the call button in your compartment. If good service is provided it is customary to tip the Sleeping Car Attendant. The suggested gratuity is 4 CAD per person, per night on the train. This gratuity can be given to the individual at the end of the train ride.

VIA Rail Dining Car: As first-class passengers you will enjoy included, full-course meals in the Dining Car. Meal times may vary depending on scheduled stops and will be announced in advance.

Telephones: VIA Rail trains do not have public phones on board. If friends or family need to contact you while you are traveling on the train, they can do so by calling VIA Rail at 1-800-842-7245. VIA Rail will relay any messages to you at the next train station.

VIA Rail Routes & Scheduling: Train schedules and/or routes are subject to change by VIA Rail. You will be advised by Holiday Vacations if any changes occur. No liability shall be incurred by Holiday Vacations for subsequent changes to train schedules and/or routes.

Smoking: While on board the train smoking is prohibited.

Cruise Information

Shipboard Clothing: While aboard the cruise ship casual attire is appropriate during the day. Low-heeled, rubber- soled shoes are recommended while on deck. When at port comfortable walking shoes are suggested. Most evenings smart casual attire is appropriate for dinner.

Jeans without holes, tears, or embroidery are welcome. Shorts, pool/ beachwear, distressed jeans and men's tank tops are best left to the daytime and are not permitted in fine dining restaurants. There will be a Gala Night during the cruise. On this night dressy attire is appropriate.

Dresses, skirts, and slacks are all acceptable for ladies. For gentlemen, collared shirts and slacks are required in all fine dining restaurants. If you prefer not to dress up for the gala nights, other dining options are available. The ship's daily newsletter will indicate the type of suggested evening dress.

Shipboard Internet Access: All Holland America ships are equipped with 24 hour Internet Cafés. Guests may use their own laptops at Wi-Fi "hotspots" around the ship or utilize the ships Internet Café terminals 24 hours a day.

Internet fees will be posted in the Internet Café and time packages are available.

Shipboard Phones: At sea, you can phone and fax to anywhere in the world. Rates are posted in your stateroom and your shipboard account will be billed for any outgoing ship-to-shore calls. Your relatives and friends may contact you aboard the cruise ship by calling 1-800-993-5483.

American Express, MasterCard, Visa, and Discover are accepted. Please have your credit card, the ship name, and your party's name available when calling. Listen to the announcement and menu, and then select the number that corresponds with the ship you are calling. The rate is \$16* US per minute and billing begins at the time specified. *Rates are subject to change at anytime.

Shipboard Money: Holland America Line ships sail with the tradition of a "cashless society." Simply provide the front desk with your credit card at the beginning of your voyage, sign for your purchases, then settle your shipboard account with one convenient transaction at the end. The day prior to disembarkation an itemized statement will be delivered to your stateroom. Please review this statement thoroughly and request any adjustments as necessary before departure. Visa, MasterCard, American Express, and Discover credit cards are accepted to settle your account. These credit cards are also generally accepted while in most of our ports on shore excursions. Personal checks drawn on U.S. banks, travelers checks and debit cards are also acceptable payment forms onboard with the proper approval and identification. If using cash for your onboard account, a deposit will be required.

Shipboard Gratuities: It is the practice of Holland America Line to add shipboard gratuities (also known as Crew Incentives) onto your ship bill for your Cabin Steward and Dining Staff on your ship. An onboard service charge of \$17 US per person, per day will be automatically added to each person's shipboard account. If service exceeds or fails to meet your expectations, you are free to adjust this amount at the end of your cruise. Tips for beverages are not included. A 18% gratuity is automatically added to any beverage service, so it is not necessary to leave an additional tip unless you are so inclined.

Cruise Ship Safety: Once on ship, there will be a mandatory emergency drill. All guests are required to attend this drill to learn what to do in case of an emergency. Life vests are located in your stateroom and should not be worn during the drill. For this drill, you will want to report to your muster station. Your muster station number or letter can be found on your guest key card.

Crew members will be available to direct you to the correct muster station. Attendance will be taken so check in once you arrive at your muster station.

